2012 UESP Advising Survey

Results
About the Survey

- UESP administers this survey during winter term to students who have had at least one appointment with a UESP advisor.
- The survey is predicated on our belief in giving students a voice and perpetuating a culture of continuous improvement.
- Students take the web survey in our lobby prior to their winter term advising appointment.
- 527 students took the survey in the winter 2012.
About the Results

- The subsequent pie charts reflect responses to questions about service and delivery outcomes and student learning outcomes.
Service and Delivery Outcomes
Q1 -- Your Grade Level

- First Year: 60%
- Sophomore: 32%
- Junior: 7%
- Senior: 1%
Q2: How many different advisors have you seen in UESP?
Q3: How many terms have you been in UESP?
Q4: The level of assistance at the front desk was...

- Very Good: 58%
- Good: 39%
- Acceptable: 3%
- Not Acceptable: 0%
Q5: My advisor(s) was easy to talk with and approachable.
Q6: My advisor(s) listened to what I had to say and was attentive to my questions.
Q7: My advisor(s) understood and effectively explained core requirements.

- Strongly Agree: 51%
- Agree: 42%
- Somewhat Agree: 7%
- Disagree: 0%
Q8: My advisor(s) has demonstrated online tools that have helped me.

- Strongly Agree: 48%
- Agree: 42%
- Somewhat Agree: 9%
- Disagree: 1%
Q9: My advisor(s) suggested courses to help me explore my interests and abilities.
Q10: My advisor(s) suggested specific tasks for me to complete to help work towards deciding on a major.
Q11: My advisor(s) referred me to resources or individuals who can help me with my major decision making process and/or my academic success.
Q12: Overall, my experience at UESP has been...

- Very Good: 56%
- Good: 39%
- Acceptable: 5%
- Not Acceptable: 0%
Student Learning Outcomes

- The next 6 questions were based on defined learning outcomes for OSU students.
- These are experiences/outcomes that OSU hopes students achieve as a result of the totality of their OSU experience. Interaction with an advisor may be part of what helps facilitate achievement of these outcomes.
- If you are a current UESP student and answered “no” on these questions and need help figuring out how to move forward with them, be sure to chat with your advisor.
Q15: Since starting at OSU, I have participated in university opportunities outside of the classroom (clubs, activities, lectures, residence hall functions, events) that have helped me grow as an individual.
Q16: Since starting at OSU, I have gained a better understanding of my interests and abilities.
Q17: Since starting at OSU, I have gained a better understanding of how my personal values relate to my educational and life goals.
Q18: Since starting at OSU, I have learned how to find information about majors that interest me.
Q19: Since starting at OSU, I have considered how my interests and abilities might fit with the requirements of certain OSU majors.
Q20: Since starting at OSU, I have taken more responsibility for my own learning